

WITHINGS

Important Update to Your Withings Device

Dear valued customer,

We are writing to inform you that your Withings device will soon be disconnected from the Test App 1 program you have been using. We want to assure you that you can continue using your device by setting it up in the Withings app.

To ensure a smooth transition, we recommend that you follow the steps below:

1. Wait up to 72 hours for your device to be updated.
2. When it is up to date, it will display a QR Code, scan it to download the Withings app
3. Alternatively, download the Withings app on the [App Store](#) or [Google Play Store](#).
4. Create a new account in the Withings app and set up your device by following the instructions.
5. If you need to access data from your Test App 1 program in the Withings app, kindly request a data extract from them and follow the instructions on [this page](#) to import the extracted data into the Withings app.

By setting up your device in the Withings app, you will be able to continue using your device and benefit from all its great features. We are always here to help

you with any questions or concerns you may have. For any questions related to your device, please connect with us on our [support page](#).

Best regards,

The Withings Team

